

## TECHNICAL SERVICES

TeSeO / TECHNICAL BULLETIN 153 03/05/2016

UConnect map updates for Alfa Giulietta

There is a new map update for the UConnect RG4 - VP4 6.5 inch Nav Radios on Alfa Romeo Giulietta built before 16/10/15 (chassis number lower than 07409717). This update also includes TMC functionality. Giulietta's built after this break point should already have the latest maps installed.

The map updates are not available for customers to purchase directly, they are available for dealers to purchase from the "Here" website to sell on to the customer.

<http://www.navigation.com/doc-emea>

If you haven't already done so, you will need to register your dealer for access to the site. If you have registered previously, login as usual.



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## REGISTRATION

Please complete this form to register as a new user. If you are an existing user, please log in [HERE](#). Once you have completed this form, we will contact you.

Fields with an asterisk (\*) are required, other fields are optional.

This information is kept secure.

If your request is approved you will receive an email confirmation with your login details within 3-5 business days.

### Dealer Name and Address

Company *	<input type="text"/>	Company of Commercial Vehicle *	<input type="text"/>
VAT Number	<input type="text"/>	Address Line 1	<input type="text"/>
Address Line 2 *	<input type="text"/>	Address Line 2	<input type="text"/>
City *	<input type="text"/>	Postcode/County	<input type="text"/>
Postcode *	<input type="text"/>	Country *	<input type="text" value="United Kingdom"/>
Phone *	<input type="text"/>		
Fax	<input type="text"/>		
Email *	<input type="text"/>		
Confirm Email *	<input type="text"/>		
Preferred Language *	<input type="text" value="English"/>		
Select the OEM your dealer is primarily authorised to represent *	<input type="text" value="Select OEM"/>		
Dealer Code *	<input type="text"/>		
Title *	<input type="text"/>		
First Name *	<input type="text"/>		
Last Name *	<input type="text"/>		
<input type="button" value="Register Now"/> <input type="button" value="Cancel"/>			

After logging in, select FiatDLR in the dropdown and go to the RG4 tab.



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Registered in England and Wales  
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here

HOME MY ACCOUNT ORDERS FAQ CONTACT US LOG OUT

Fiat Group

ADD TO BASKET

GET FIT YOUR ORDER FORM

Map Update

Request Code

Map Update

Master Kit

Shopping Basket

Checkout

Activation Service Center

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Before you can update the map, you need to order the master kit that comes in the form of two memory sticks. This is a one-off purchase by the dealer that will enable all future updates on RG4/VP4 units. Please ensure that the only item in your basket at this stage is the Master Kit (you cannot order the map update until you receive the memory sticks).

The full instructions for the download procedure can be found by clicking either of the links circled yellow above. Please follow them carefully but bear in mind they are instruction for a Jeep model and as such the software numbers quoted may not be correct.

The first memory stick (USB-1) updates the software of the U-Connect prior to loading the maps. You do not need to use USB-1 if the Giulietta U-Connect software is 15.25.01 or higher.

To purchase the map update you need to insert USB-2 into the vehicle's USB port. A pop-up screen will appear with the Request Code associated with the vehicle and the Navigation Map Update USB device. Write down the Request Code (this code will change each time you insert the USB-2).





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e.g. M1KD-CNXM-PBY7-YBHZ-ROHH-R4

Log into HERE DOC ([www.navigation.com/doc-emea](http://www.navigation.com/doc-emea)) and purchase an Activation Code / License Key using the VIN and Request Code associated with the vehicle. The Activation Code will be displayed at the end of the order and will also be emailed to the email address associated with the account or the email address entered during the order.

Please ensure the QTY of the Master kit is at zero when ordering a map update.

#### CLARIFICATION

For the sake of clarity and correct communication with your customer please note the following:

- The maps will be labelled as 2016 (these are the most recent maps available at this time)
- The road information included has been compiled for our navigation system (by the map supplier) in 2014
- The road information was captured in real-life in Q4-2013

Our head units displays the date when the road info has been captured (in the system information page), so some client may complain that the map is "old". In fact the map is the latest one available.

This is a standard procedure (valid for other manufacturers as well), there is a lead time from when the road information is captured to when that information is actually available in navigation systems.



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